

CLIENT'S CHARTER: STRATEGIC COMMUNICATIONS UNIT	1.	Provide an acknowledgment of the complaint to the complainant within 1 working day. Feedback on the complaint shall be informed within 15 working days.
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CLIENT'S CHARTER ACHIEVEMENT REPORT FOR THE NOTIFICATION PERIOD OF ACKNOWLEDGMENT OF THE COMPLAINTS AND FEEDBACK TO COMPLAINANTS IN 2024

Quarter	Month	No. of Complaints
First	January	0
	February	0
	March	0
Second	April	0
	May	0
	June	0
Third	July	0
	August	0
	September	
Fourth	October	
	November	
	December	