

UM 7 Issue 1, 17 July 2018

# USER MANUAL FOR CONFORMITY ASSESSMENT BODY (CAB) (LAEP)

Reviewed by:	Approved by:
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Date: 9 July 2018	Date: 17 July 2018



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# E-ACCREDITATION SYSTEM USER MANUAL FOR CONFORMITY ASSESSMENT BODY (CAB) (LAEP)

(Issue 1, 17 July 2018)

## Amendment Record

Page No.	Amd . No	Amendment	Reviewed by	Approved by	Date

Table of Content:A) Acknowledgment By Cab/Laboratory......4B) Inquiry Laep Feedback Response From Cab/Laboratory......6

### A) ACKNOWLEDGMENT BY CAB/LABORATORY

- 1. Login as CAB / Laboratory (Lab)
- 2. Go to My Task, click SAMM CT ASSESSMENT to view task list.

	12	2						A 📢	e a c c r e ditation niegrated Accreditation Management System	STANDARDS MALAYSIA
Home	My Task	New Application	Complaint	Knowledge	PTALC	Collaboration	Payment	Record / Report		🚢 Logged in as: CT2016028 🛛 🕕 Logout
» A	<ul> <li>Acceptal</li> <li>List of Mi</li> </ul>	nce of Evaluator nute Meeting							» Task	
Adequa Monday	SAMM CT ASSESSMENT Adequacy Audit at Integrated Reference Laboratories Sdn. Bhd. Monday, 17 August 2015 11:40:44					You have 2 task(s). Go to <b>My Task</b> or <b>New Applica</b> SAMM CT	ation menu. ⊉ task(s)			

#### Figure 1 : Laboratory Menu

LIST OF	LIST OF LABORATORIES FOR SAMM CALIBRATION TESTING						
	NAME OF LABORATORY	ASSESSMENT STAGE	STATUS	FILE REF NO/ASSESSMENT NO	ACCREDITATION NO		
ID:2278/ APID:2253	MAKMAL FORENSIK MAMPU SDN BHD		PENDING ACCEPT LAEP PANEL MEMBER BY CAB (MR. JEFFRY ISKANDAR - bob_sct)	JSM/AD-700/01/04/0540	NOT APPLICABLE		

Figure 2: List of Task (Lab)

3. Click PENDING ACCEPT LAEP PANEL MEMBER BY CAB to proceed.

			ON OF LACF FANEL		
Name of Laboratory	:	MAKMAL FORENSIK MAMPU SDN BHD			
Location	:	NO. 23, TINGKAT BAWAH, JALAN 15/48A SENTUL BOULEVAR	RD,		
		KUALA LUMPUR			
		51000 KUALA LUMPUR MALAYSIA			
File Ref. No	1	JSM/AD-700/01/04/0539			
Meeting No	1	2013-0000			
Accreditation No	1	NOT APPLICABLE			
Date	÷	27/05/2013			
Time	÷	10.00 AM			
Venue	5	BILIK BINCANG 1, BAHA			
Agenda	:	- EXPLANATION BY THE SCHEME MANAGER OR     OFFICER IN CHARGE OF LABORATORY.     - CONSIDERATION OF THE COMPLIANCE     ASSESSMENT REPORT OF LABORATORIES AS     FOLLOWS:     UNDERLOOPENSIK AMPLICATION OF THE COMPLIANCE OF THE			
			PANEL		
NAME			COMPETENCY	ROLE	
BOEY HOR MENG			View Competency	Panel Member	
HASNOL ZAKARIA ZAKARIA			View Competency	Panel Member 💌	
POON WAI LUM			View Competency	Panel Member 💌	
WAN RUKIMAN WAN MAMAT			View Competency	Chairman	

Figure 3: List of Task (Lab)

- 4. CAB/Lab will receive Suggested ARP Panel Member from Accreditation Officer to review.
- 5. Enter comment or remarks in **Comment** text area.

- 6. Click NOT ACCEPTED button if CAB/Lab want to reject any of the LAEP panel team members. CAB/Lab is required to give a valid reason. Fill in CAB/Lab reason in **Comment** text area and submit to the Accreditation Officer.
- 7. Click ACCEPTED button if CAB/Lab accept the LAEP Panel team member and submit to the Accreditation Officer.

		Are you sure?	
		OK Cancel	
		Figure 4 : Confirmation Message for Submission	
8.	Click OK to con	firm submission or click Cancel to cancel submiss	sion
9.	Notification message w	ill display for the next process.	
		Successfully sent to Accreditation Officer	

Figure 0 : Notification Message for next task

### B) INQUIRY LAEP FEEDBACK RESPONSE FROM CAB/LABORATORY

- 1. Login as CAB / Laboratory (Lab)
- 2. Go to My Task, click SAMM CT ASSESSMENT to view task list.



#### Figure 6: CAB / Laboratory Menu

LIST OF	LIST OF LABORATORIES FOR SAMM CALIBRATION TESTING					
	NAME OF LABORATORY	ASSESSMENT STAGE	STATUS	FILE REF NO/ASSESSMENT NO	ACCREDITATION NO	
ID:2278/ APID:225	MAKMAL FORENSIK MAMPU SDN BHD 3		PENDING RESPONSE BY CAB (LAEP) (MR. JEFFRY ISKANDAR - bob_sct)	JSM/AD-700/01/04/0539	NOT APPLICABLE	

Figure 7: List of Task (Lab)

3. Click **PENDING RESPONSE BY CAB (LAEP)** to proceed.

		CONDUCT LAEP MEETING			
Name of Laboratory	:	MAKMAL FORENSIK MAMPU SDN BHD			
Location	:	NO. 23, TINGKAT BAWAH, JALAN 15/48A SENTUL BOULEVARD,			
		KUALA LUMPUR			
		51000 KUALA LUMPUR MALAYSIA			
View Application	:	View Application			
LAEP Meeting No	1	2013-0086			
File Ref. No	:	JSM/AD-700/01/04/0539			
Accreditation No	:	T APPLICABLE			
Assessment Report	:	iew Assessment Report			
LAEP Report	:	View			
Feedback	:	Feedback			
Attendance List	:	Choose File No file chosen			
		1) attendance_list.docx [View] [Delete]			
Submit to AO					

Figure 8: LAEP Meeting Report

4. Click Feedback button to open LAEP feedback/enquiry form.

SKIM A	AKREDITA SI MAKMAL MAI	AYSIA (SAMM)				
FEEDB	FEEDBACK FROM LAEP TO ASSESSORS / STANDARDS MALAYSIA					
Object	tive : This form serves to c	spture clarification, feedback, comments, suggestion or useful information for improvement of STANDARDS MALAYSIA				
	activity or its managen	ent system and operation.				
Name	of Laboratory	: MAKMAL FORENSIK MAMPU SDN BHD				
Progra	amme	View Application				
File Re	ef No.	I ISMAE CONDITION OF A CONTRACT OF A CONTRAC				
		* LAEP Chairmerson should complete this form:				
		This feedback form should be submitted to ADA who will discuss the issue with the SAMM Manager				
		and / or Lead Assessor / Technical Assessor or the laboratory;				
		<ul> <li>Where appropriate, LAEP may delegate to a member to review and close out the feedback;</li> </ul>				
		* In case of doubt, consult the Scheme Manager or the Director of Accreditation				
FEEDB/						
	Feedback	: LAEP Panel feedback here				
	Feedback by LAEP Chain	nan : WAN RUKIMAN WAN MAMAT				
	Date	: 16/07/2013				
$\frown$						
		Save				
RESPO						
	Comment	: need a feedback response from Lead Assessor				
	Response by Accreditati	on Officer : SITI ROHAYA OMAR				
	Date	: 16/07/2013				
		Save				
RESPO	ONSE BY LEAD ASSESSOR					
	_					
	Response	: Lead Assessor and assessment learn responds here				
		Closes The jive me closen 1)LAEP Feedback door (View)				
	Response by Lead Asse	usor : LUM KON WOON				
	Date	: 16/07/2013				

Figure 9 : LAEP Feedback

RESPONSE BY CAB	
Response	
	Choose File No file chosen
Response by CAB	: MR JEFFRY ISKANDAR
Date	: 16/07/2013
	Save

Figure 10 : LAEP Feedback Form – Response by Laboratory

5. Fill in Lab response in **Response** text area.

- 6. Click Choose File button to upload any attachment if required.
- 7. Click Save button to save the information.
- 8. Back to LAEP Meeting report; click Submit to AO to submit LAEP feedback response to Accreditation Officer.



Figure 11: Notification for next task

 Task will send to AO to verify CAB response, after verify AO can submit feedback response to LAEP Chairman by selecting RESPOND TO CHAIRMAN. Refer Chapter 5.6 Response LAEP Feedback by Accreditation Officer for details instructions.