



FORUM BERSAMA MAKMAL SAMM 2009

9 JUN 2009
HOTEL CONCORDE,
SHAH ALAM

REMINDER



We are now promoting the organisation as

STANDARDS
MALAYSIA

since 20 November 2006

The acronym **DSM** is **obsolete**.
We are not using the acronym SM.
However the legal entity is still
Department of Standards Malaysia
or
Jabatan Standard Malaysia

SAMM UPDATES

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1. INTERNATIONAL ACCREDITATION DAY



9 June is the International Accreditation Day, a global initiative jointly established by the International Accreditation Forum (IAF) and International Laboratory Accreditation Cooperation (ILAC) to raise awareness of the importance of accreditation-related activities.

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1. INTERNATIONAL ACCREDITATION DAY

The theme of the day for this year is competence.

Accreditation provides an independent and authoritative attestation of the competence, impartiality and integrity of conformity assessment bodies (CABs). Accreditation that is internationally accepted and meets international standards, provide confidence in the accuracy and reliability of testing, inspection and certification.

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1. INTERNATIONAL ACCREDITATION DAY

Programme by STANDARDS MALAYSIA

1. **Forum with SAMM laboratories**

9 June 2009

Concorde Hotel, Shah Alam

2. **Forum with certification bodies**

10 June 2009

Putrajaya International Convention Center (PICC),
Putrajaya

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2. SAMM STATISTICS (as of 31 May 2009)

Accredited :

Active:

Testing Laboratories	: 271
Calibration Laboratories	: 50
Calibration & Testing Laboratories	: 13
Medical Laboratories	: 10
TOTAL	: 344

Voluntary withdrawal:

Testing Laboratories	: 57
Calibration Laboratories	: 22
Calibration & Testing Laboratory	: 1
TOTAL	: 80

Inoperative/Suspension/termination:

Testing Laboratories	: 6
Calibration Laboratory	: 1
TOTAL	: 7

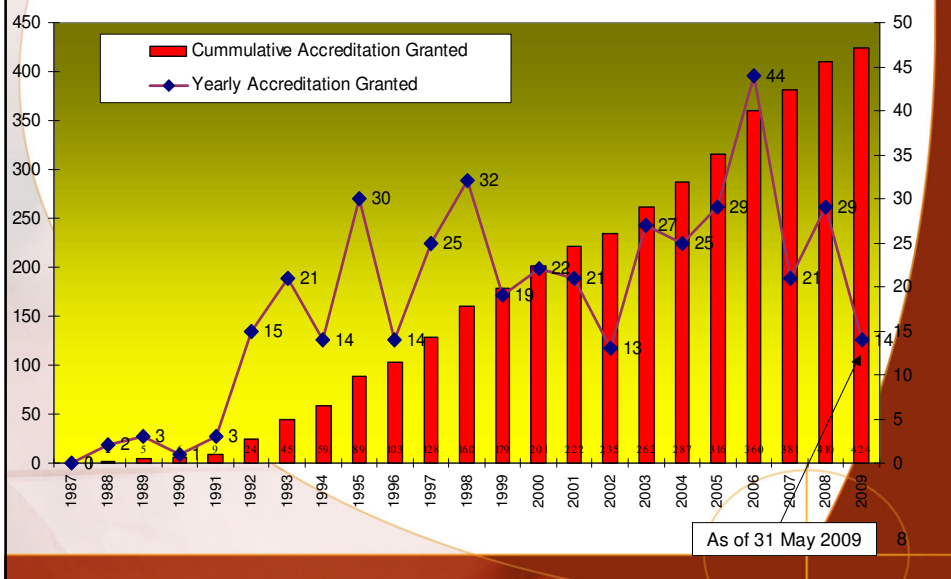
Number of SAMM Certificates issued: 424 (since 1987)

Applicant :

Testing Laboratories	: 47
Calibration Laboratories	: 7
Medical Laboratories	: 13
TOTAL	: 67

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2. SAMM STATISTICS



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3. NEW FIELD

TESTING

Accreditation of Information Technology Security Evaluation and Testing: Common Criteria

- to increase Malaysian competitiveness in quality assurance of information security using the Common Criteria standard, and to build consumer confidence in Malaysian information security products and systems

(will be launched in 4th quarter of 2009)

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4. NEW DOCUMENTS

1. SC 1.2 – Specific Criteria for Chemical Testing
(Issue 1, 4 May 2009)
2. STR 1.10 – Specific Technical Requirements for Accreditation of Information Technology Security Evaluation and Testing: Common Criteria
(Issue 1, 2 January 2009)
3. STR 1.11 - Specific Technical Requirements for Controlled Substances for Forensic Science Testing
(Issue 1, 4 May 2009)

These documents can be downloaded from www.standardsmalaysia.gov.my > accreditation > Skim Akreditasi Makmal Malaysia (SAMM) > SAMM Publication

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5. TECHNICAL WORKING GROUP (TWG)

TWG	DOCUMENT	STATUS
22	SG 3 – Guidelines for determination of calibration intervals of measuring instruments	3 rd meeting
27	SC for Microbiology Testing	Draft document is ready for circulated to microbiology testing laboratories and assessors for comment
32	SP 1 – Terms and Conditions Governing The Laboratory Accreditation Scheme of Malaysia	5 th meeting
33	SC for Electrical Testing	4 th meeting
34	SP 4 – Policy on Proficiency Testing Requirements for SAMM Laboratories	1 st meeting

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5. TECHNICAL WORKING GROUP (TWG)

TWG	DOCUMENT	STATUS
35	STR for Trace Evidence for Forensic Science Testing (FST)	3 rd meeting
36	STR for Toxicology for FST	KIV
37	STR for Firearms for FST	KIV
38	SC for Mechanical Testing	2 nd meeting
40	SC for Calibration	1 st meeting

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6. ASSESSMENT IN DECEMBER

As far as possible, assessments will not be conducted in December

Any scheduled assessment which falls in December will be rescheduled in November / January the following year

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7. APLAC PEER EVALUATION 2010

STANDARDS MALAYSIA was re-evaluated by APLAC Peer evaluators in June 2006.

The next re-evaluation is scheduled in mid 2010.

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8. APLAC ACTIVITIES 2009

- Shaharul appointed as APLAC Lead Evaluator as of 21 May 2009
- Shaharul conducted internal audit for APLAC at APLAC Secretariat in Melbourne, Australia on 14-15 April 2009
- Shaharul was a team member in APLAC's peer evaluator of National Standardization Council of Thailand - Office of the National Accreditation Council (NSC-ONAC) on 25-29 May 2009

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9. PT PROGRAMME 2009

PT Programme organised by STANDARDS MALAYSIA

	Programme	No. of Labs
PT 1-1	Resistor	11
PT 1-3	Power/Energy Meter	11
PT 1-4	Frequency	9
PT 2-10	Partial Liquid in Glass Thermometer	6
PT 3-3	Pressure	9
PT 3-8	Balance	24
PT 3-9	Line scale	2

APLAC PT Programme organised by STANDARDS MALAYSIA

APLAC PT M025 – Pressure
Status: Invitation sent out on early May 2009

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10. UPDATED INFORMATION: ILAC MRA MARK



STANDARDS
MALAYSIA

- Malaysian National Accreditation Committee (MyNAC) has agreed on amendment of SP3 'Policy on the use of SAMM accreditation symbol or reference to SAMM accreditation' to include ILAC MRA Mark.
- When the licensing agreement is signed, the laboratory is entitled to use "Laboratory Combined MRA Mark" – on test reports or calibration certificates, in order to demonstrate accreditation by a signatory of the ILAC Agreement.
- STANDARDS MALAYSIA is pending to sign the licensing agreement with ILAC and subsequently all SAMM laboratories will be invited to sign the sub-licensing agreement between laboratory and STANDARDS MALAYSIA.

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11. REMINDER: MISUSE OF SAMM SYMBOL

STANDARDS
MALAYSIA

Act 549 - STANDARDS OF MALAYSIA ACT 1996

Miscellaneous offences

18. (1) Any person who -

- (a) makes any statement or representation, whether in writing or otherwise, or uses any mark with reference to any commodity, process, practice or service that conveys or is likely to convey the impression that a person who is **not registered or certified to use a mark of conformity with reference** to that commodity, process, practice or service is so registered or certified or is otherwise entitled to use a mark of conformity;
- (b) makes any statement or representation, whether in writing or otherwise, or uses any mark that conveys or is likely to convey the impression that a **commodity, process, practice or service complies with a standard specification when it does not so comply;**
- (c) having been registered or certified to use a mark of conformity, **uses that mark of conformity after the revocation or during the suspension** of his registration or accreditation certificate or otherwise than in accordance with the terms and conditions of his registration or accreditation certificate;

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11. REMINDER: MISUSE OF SAMM SYMBOL

- (d) makes any statement or representation, whether in writing or otherwise, with reference to any commodity, process, practice or service that conveys or is likely to convey the impression that a person who is **not accredited under this Act with reference to that commodity, process, practice or service is so accredited**;
- (e) makes any statement or representation, whether in writing or otherwise, that conveys or is likely to **convey the impression that a commodity, process, practice or service complies with the requirements of accreditation when it does not so comply**; or
- (f) having been registered or accredited, **uses the registration or accreditation certificate after its revocation, or during its suspension**, or otherwise than in accordance with the terms and conditions of the registration or accreditation certificate,

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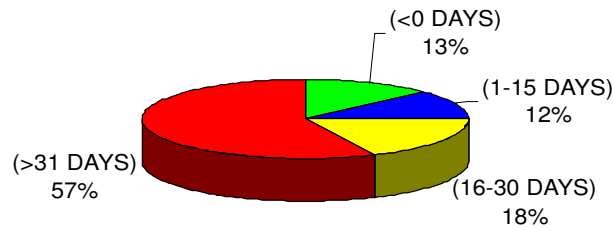
11. REMINDER: MISUSE OF SAMM SYMBOL

..... shall be guilty of an offence and shall on conviction be liable to **a fine not exceeding one hundred thousand ringgit** (RM100,000) and, in the case of a continuing offence, to a further fine not exceeding one thousand ringgit (RM1000) for every day on which the offence is continued.

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11. REMINDER: ASSESSMENT SCHEDULE

- Laboratory must follow the assessment schedule as stated in the forward plan
- Analysis of gap between assessment date planned and actual date (Period: Oct 08 till Mar 09)



	Forward Plan Date	Actual Date Done	Gaps (Days)
e.g	2-Feb-09	10-Mar-09	> 31
e.g	2-Feb-09	28-Jan-09	< 0

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11. REMINDER: NCR

- SP10 – Grading of non-conformities
NC category 2 – corrective action must be submitted and **closed out satisfactorily** to STANDARDS MALAYSIA within **3 months**.....
- Failure to comply with this policy, STANDARDS MALAYSIA may **suspend** the laboratory's entire/partial scope of accreditation. STANDARDS MALAYSIA will send reminder letter if we do not receive any corrective action after 2 months of assessment.
- Corrective action report is preferably submitted to STANDARDS MALAYSIA, if you are sending direct to the Lead Assessor, please copy to STANDARDS MALAYSIA

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11. REMINDER: ASSESSMENT

- **Application for extension of scope**
 - (a) must attach **testing method and CV** of proposed signatory(ies).
 - (b) do not submit your application at the last minute.
- **New proposed signatory(ies)** – must **inform** STANDARDS MALAYSIA on any new proposed signatory(ies) before assessment.
- **Resignation of approved signatory(ies)**
 - (a) must **inform** STANDARDS MALAYSIA of the changes
 - (b) change of resident / non-resident approved signatory status
- **Rotation of Lead Assessor** – fresh view of the laboratory
- **Postpone assessment** – absence of QM/TM is not a reason to postpone the assessment
- **Intended corrective action** – must be submitted within **10 days**

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11. REMINDER: ASSESSMENT

- **Request for change of assessor** – we will not entertain any request for change of assessor without valid reason(s)
- **Draft certificate of accreditation**
 - (a) must check carefully
 - (b) any changes on the scope after confirmation will be charged RM100 (to amend the scope)
- **Inoperative / suspension status** – laboratory has to pay assessment / annual fees
- **Compliance assessment / extension of scope** – after submitting the corrective action, STANDARDS MALAYSIA may need time to proceed for granting accreditation. (DO NOT EXPECT TO GET THE CERTIFICATE OF ACCREDITATION IMMEDIATELY AFTER YOU SUBMIT THE CORRECTIVE ACTION)
- **PT organised / coordinated by STANDARDS MALAYSIA** – if outlier, the laboratory is required to submit corrective action report within 1 month of the date of letter.

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12. ASSESSMENT FEES

Type of fees	Current fees	Revised fees
Application fee	RM 3500 for first field, RM 200 for each subsequent field	RM 3000 for first field, RM 200 for each subsequent field
Annual renewal fee	RM 3000 for first field, RM 200 for each subsequent field	RM 2500 for first field, RM 200 for each subsequent field
Assessment fee	<u>Lead Assessor:</u> RM 600 / assessor / assessment visit <u>Technical Assessor:</u> RM 600 / assessor / assessment visit	<u>Lead Assessor:</u> RM 800 / assessor for 1 st day, RM 400 for each subsequent day <u>Technical Assessor:</u> RM 600 / assessor for 1 st day, RM 300 for each subsequent day

Status: Will be in the new regulation

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13. EXEMPTION OF FEES

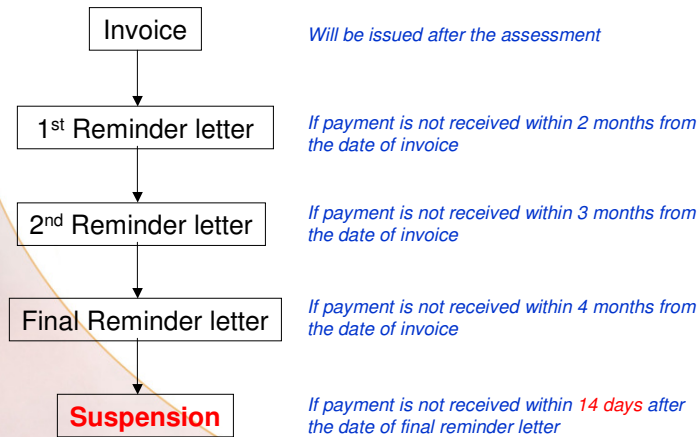
Exemption of application, assessment & annual fees for government laboratories where;

- a) the government laboratories do not charge the testing/calibration services provided to other government agencies
- b) income of the government laboratories are banked into government revenue (Jabatan Akauntan Negara)

Effective date: 25 February 2009
Letters sent to laboratories on 8 April 2009

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14. INVOICE



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14. INVOICE

- **Acknowledge receipt** – the contact person of the laboratory should acknowledge receipt of the invoice
- **Late payment** (received payment after 2 months from the date of invoice)

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15. UPCOMING EVENT

Training/Course/Workshop/Forum	Date & Venue
Measurement Uncertainty Training Course for Calibration Laboratories	27-29 July 2009; Venue to be confirmed
Measurement Uncertainty Training Course for Mechanical Testing Laboratories	Date and venue to be confirmed
Measurement Uncertainty Training Course for Microbiology Testing Laboratories	Date and venue to be confirmed
ILAC & IAF Annual Meeting	10-20 October 2009; Vancouver, Canada
APLAC General Assembly	5-11 December 2009; Bali, Indonesia

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16. STAFF STRENGTH OF STANDARDS MALAYSIA

- Officers: 35
- Supporting staff: 25
- Lead assessors (MS ISO/IEC 17025): 15
(MS ISO 15189) : 6
- Technical assessors (MS ISO/IEC 17025): 151
(MS ISO 15189) : 35

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THANK YOU

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